



# QUALITY POLICY

TIS (NGA) Limited is committed to providing a professional service that fulfils all compliance obligations and satisfy all applicable requirements. To achieve this, TIS has developed an integrated management system which meets the requirements of ISO 9001:2015 and NHSS Sector Scheme 19A.

In establishing the quality policy, the company will: -

- Commit to implementing and maintaining a policy that meets the requirements of ISO9001:2015 and NHSS19A.
- Ensure quality objectives are established for the business and are compatible with the context and strategic direction of the company.
- Ensure that the resources needed to sustain and improve where possible the compliance of the Business is available, including all materials, support, training, and infrastructure.
- Satisfy all contractual requirements.
- Understanding customer and applicable statutory, authoritative, and regulatory requirements and ensuring they are met.
- Taking accountability for the effectiveness of the Business Management System (BMS).
- Seek continuous improvement of the BMS through regular review.
- Communicate the importance of an effective quality management system conforming to the BMS.
- Establish meaningful partnerships with suppliers and interested parties.
- Consider and communicate the company impact on climate change.

The company's quality policy shall: -

- Be available and be maintained as documented information.
- Be communicated, understood, and applied within the Company
- Be available to relevant interested parties, as appropriate.
- Be reviewed as appropriate.

Quality is our Keystone.

Andrew Byron

John Wanless

Joint Managing Directors

**5<sup>th</sup> January 2026**  
Planned review January 2027